

# PANDEMIC-EBT

## A Guide to Eligibility for Parents with School-Age Children

Still Have Questions?



Call AR Department of Human Services

Customer Assistance  
1-800-482-8988

Questions about SNAP?

Contact SNAP Help Center  
501-569-4311



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BANK**

arkansasfoodbank.org



Does your child receive free or reduced-price school meals?

**YES**

**NO**



Do you receive SNAP benefits?

**YES**

**NO**

If your family does not qualify for SNAP, but your child/children receive free/reduced school meals your family qualifies for Pandemic-EBT.

You will automatically receive a Pandemic-EBT payment (*this is a one-time payment of \$319 per child in the program for March to May*) on your EBT card. You have 12 months to use it.

If your family does not qualify for SNAP, but your child/children receive free/reduced school meals your family qualifies for Pandemic-EBT.



Has your address changed?

**YES**

**NO**

***Your new address is needed by 6/15/20.***

You can update your address at your school district or at the AR Department of Human Services Customer Assistance by phone 1-800-482-8988 or email [pebt@dhs.arkansas.gov](mailto:pebt@dhs.arkansas.gov) Provide the required information to update your address: **Parent's Name & Phone number, Previous Address, New Address, & Child's Name**

DHS will mail you a white EBT card (in a plain envelope). This EBT card will have P-EBT funds on it. This is a one-time payment of \$319 per child in the program for March to May. You have 12 months to use it.